#### Graduation FAQ

## 1. Can I have more than 2 guest tickets?

To ensure we do not exceed maximum capacity graduands are only allowed 2 guest tickets.

# 2. How can my friends & family watch the event if they can't attend?

The event will be streamed live from the Solihull College website.

# 3. My family still want to come even though they don't have tickets. What can they do?

Family and friends are more than welcome to attend for photos before the ceremony but during the ceremony they must wait outside in the bar area.

## 4. Will I collect my course certificate on the evening?

These will be posted to you from the College or the University your course was partnered with.

#### 5. How much are the tickets?

Graduands and guest tickets are free of charge.

#### 6. What time will it finish?

The ceremony closes at 9pm.

## 7. Can my young child/baby sit on a relatives lap instead of taking up a seat?

Yes they can.

# 8. Can I sit with my family and friends during the ceremony?

Graduands are allocated a seat number which is separate from family/friends.

# 9. When will I get my tickets?

Graduands tickets are collected on the evening at the registration desk. Guest tickets are posted out 1 week before the event.

### 10. Is there wheelchair access?

The National Motorcycle Museum does have wheelchair access.

# 11. My family member is in a wheelchair and will need access close to the doors during the ceremony.

That's no problem. Just inform us when confirming your attendance and wheelchair users will be asked to go in the ceremony room 5 minutes before the other guests.

# 12. Do I have to hire the cap and gown?

It isn't mandatory however 99% of graduands do. If you chose not to hire the cap and gown, please dress smartly.